

## RETURNS POLICY

We are happy to exchange goods or credit your account in the event that a product doesn't meet your requirements.

### **WHAT TO DO**

1. Contact us **within 2 weeks of the date of purchase** to advise us of the return and the reason.
2. Goods must be;
  - a. In original packaging and re-sellable
  - b. Unused and clean.
3. Pack goods ready for postage with copy of invoice they came with.
4. Address package to;

APE RETURNS  
PO BOX 8025  
SUBIACO EAST, 6008  
WA
5. Goods returned to APE, and any re-delivery of product exchanges are at **your** expense.
6. If the product is faulty, or if the wrong products were delivered, we will organise collection of goods at **our** expense.
7. If an item is faulty, the item will be assessed on an individual basis and any manufacturer's warranty will be taken into account.

For any further queries please contact us;

**P: 1300 799 171**

**E: [info@apemedical.com.au](mailto:info@apemedical.com.au)**

**F: (08) 9467 2868**